



## **COMPANY POLICY**

The DIGE main direction, fixes and approves the “company policy” proofing goals and taken engagements, on the basis of the company strategy referring to the customers, the market, the environment and generally to all the Parties concerned, so that the performances of the management system can be accomplished, kept and improved, so that can be guaranteed the norms requirements and the eventual voluntary agreements subscribed from the company with the Parties concerned.

The management system enables the respect of the engagements taken from the DIGE general direction which considers as very important the taking part of all the staff to the accomplishing of the management system, so that it’s possible to get the full customer satisfaction, the satisfaction of the Parties Concerned, an endurable development of the environment management system and the strengthening on the market of the company image.

Trough the company policy we want to point out that the company is willing of accept, get and keep the compliance with the obligatory norms and generally with all the directives subscribed from the company (voluntary agreements) referring to the ethics, social and environmental aspects, directly or indirectly connected with the organization, fixing a well-founded performance-level for the management system, looking for its constant improvement and arranging an internal and external communication suitable for the real and company needs.

Trough the company policy, the DIGE general direction communicates that, inside and outside the company, wants to work trough transparent and efficient methods and systems guaranteeing the continuous surveying of the expectations of the Concerned Parties and the evolution of the management system, guaranteeing the accomplishing, as continuous improvement, of the above mentioned expectations. The formalities through which is guaranteed the communication of the above mentioned policy are as follows mentioned.

The policy comes moreover from the consideration of the environmental aspects and impacts fixed in the document Environmental Analysis and in its periodical up to dating and it completes with the company policy, so that, following the clear willing of the DIGE general direction, is fixed in one single short document, entrusting to specific plans and programs the goals coming from this policy.

The DIGE general direction engages to do the necessary investments for the total diffusion of the company culture as it believes that the company working results and the ethics and environment respect can be reached only thanks to the professional skill of all the people taking part directly or indirectly to the company working and life.

The general goals (Policy) that the DIGE general direction purposes trough the realization of the management system, are:

- a) Guarantee the periodical check of the Policy conformity and adequacy to the company strategies and to the inputs coming from the company and from the Concerned Parties (including the returns from the field and the voluntary agreements subscribed from the company);
- b) Guarantee the establishing of an efficient Management integrated system for the Quality, the Environment and the Ethics and Social liability coherent with the strategies fixed from the DIGE general direction and with the restrictions coming from the norms being a reference point (including the norms in force, the international deeds and their interpretation and the engagements subscribed with the Concerned Parties);
- c) Plan and Purpose to the market products and mixes even more in compliance with the Environment and having the right cost and realize support services, including the training of the customers staff or of other Concerned Parties, allowing an endurable company development, aiming at the customers request satisfaction and, therefore at their becoming devote;
- d) Look for the customers satisfaction (trough the continuous improving of the technical knowledge and of the equipments knowledge, so as of the own products, of the results of the production process and trough the service guaranteed for the customer) and aiming at the respect of norms and rules (including the voluntary engagements subscribed with the Concerned Parties),suitable for its own environmental, ethics and social-liability aspects;
- e) Look for the continuous improvement of all the company processes and of the efficacy of the management system, so to guarantee to the customer the "quality" of the product/service, reducing at the same time the inner "waste" and therefore the costs and looking for the pollution prevention working on the its own activities and/or on the activities commissioned to its suppliers;

- f) Guarantee a continuous technological improvement of the processes and of the methods used for their management implying an efficient management of the safety requirements of the working environment and therefore ensures to the company and to all the concerned parties technical advantages having an effect on the product, on the service, on the environmental aspects and on the ethics and social aspects related with them.
- g) Promote a continuous improvement of the technical/technological level of the suppliers, making them aware of that and taking part to projects for their technological development aiming at the improvement of their environmental performances too.
- h) Guarantee an innovating, efficient and transparent communication system, ensuring to the company and to all the concerned parties to can take part to the continuous improvement of the management system, checking and appraising all the indication at disposal and creating an open and constructive dialogue for the identification of common projects and goals.

To allow the reaching of these goals, the DIGE general direction engages itself to:

- Guarantee the availability of the necessary resources to reach these goals (means and staff), doing training activity and informing the workers and all the staff having to do with the activities;
- Adopting plans for a continuous improving of the efficacy and efficiency of the management system, fixing and checking during the periodical direction checking, objectives and measurable goals, through the below mentioned Policy being their reference point;
- Check ever the customer satisfaction, to control the real satisfying of the requirements and to promote the communication;
- Guarantee a continuous improvement of its own products, of its processes and of their environmental performances, through the checking and the collecting of all the information coming from the field.